

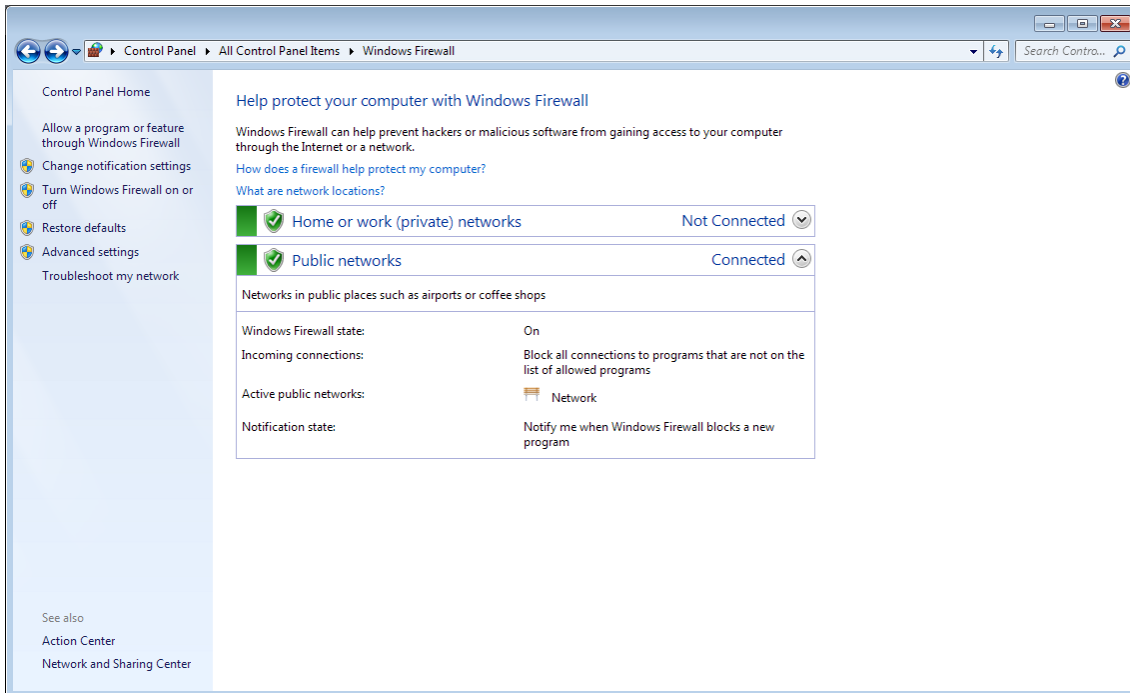


Diagnosing the Firewall

To allow Structural Toolkit to communicate through the firewall, you may need to "Allow the program to communicate through the firewall"

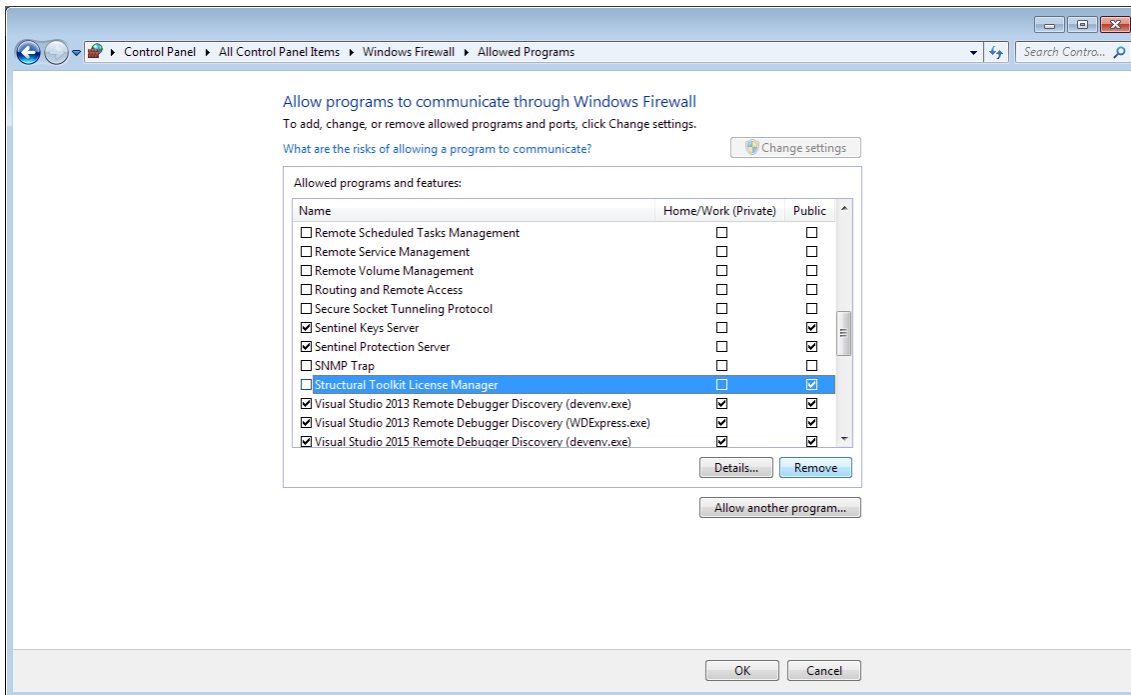
Make sure the License Manager is not running, and if the service is being used, that it has been removed.

Open the Control Panel and locate the Windows Firewall



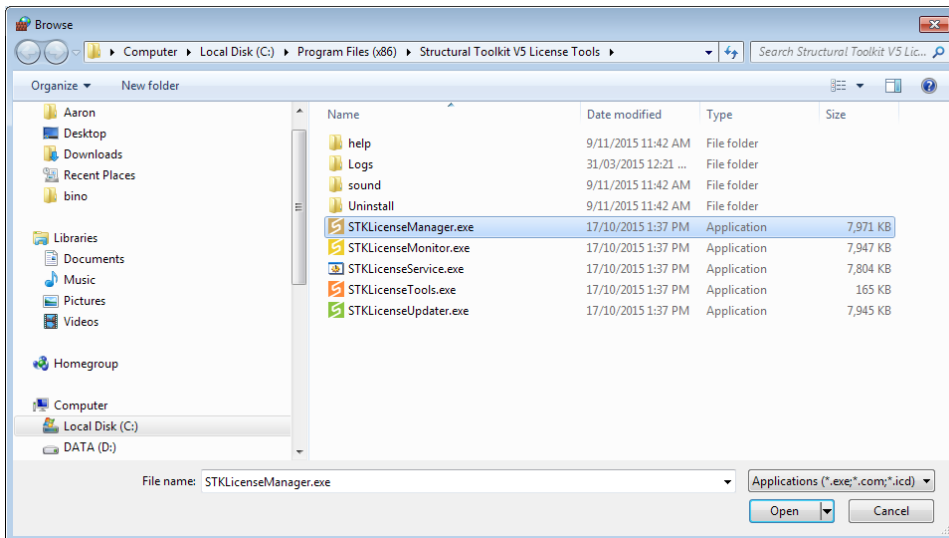


Select "Allow a program or feature through Windows Firewall"



Search for any existing Structural Toolkit entries and delete them.

Press [Allow another Program...] and locate the c:\program files(x86)\Structural Toolkit V5 License Tools folder.



Select the "STKLicenseManager.exe" and press [Open].

Repeat the process for "STKLicenseService.exe" if using the service also.

Restart the License Manager (or re-install the service from the tool tray icon).

You may need to do this also on the workstation and selecting the STK.exe from within the c:\program files(x86)\Structural Toolkit V5 folder.